

Summary of changes – SCPLH

Below is a summary of the differences between the old SCPLH training standards and the new. The new topics are expanded on in the *Detail in new topic* column. Any changes to the legal references, or any new/additional content, have been noted within the *Changes to content/legal references* column. This column also outlines which content is no longer going to be covered within a topic. Where new content has been added, centres will need to ensure it is covered during a taught course.

Section 2: Responsible Operation of Licensed Premises

Overview of the licensing function

Old Ref	Topic in old SCPLH training standard	New ref	Topic in new SCPLH training standard	Detail in new topic	Changes to content/legal references
2.1	Understanding the importance of 5 licensing Objectives	2.1	Understanding of the 5 Licensing Objectives	<ul style="list-style-type: none"> • Introduction to and overview of the 5 Licensing Objectives: <ul style="list-style-type: none"> - Preventing crime and disorder - Securing public safety - Preventing public nuisance - Protecting and improving public health - Protecting children and young persons from harm • Examples of how licensed premises promote the 5 Licensing Objectives 	Protecting children and young persons from harm <ul style="list-style-type: none"> • Young persons were added via the Air Weapons and Licensing (Scotland) Act 2015 (S.41)
2.2	Understand the meaning of “alcohol”	2.2	The meaning of ‘alcohol’	<ul style="list-style-type: none"> • The types of products which are included in the meaning of alcohol in accordance with the legislation • How the alcoholic strength of a drink is measured i.e. the meaning of ABV • The types of alcoholic products which are not included in the meaning of alcohol in accordance with the legislation 	<ul style="list-style-type: none"> • How the alcoholic strength of a drink is measured i.e. the meaning of ABV • S.54 of the Air Weapons and Licensing (Scotland) Act 2015 removed an exemption for angostura bitters

		2.3	What constitutes the 'sale of alcohol'	<ul style="list-style-type: none"> • The definition of the sale of alcohol • Circumstances under which the supply of alcohol must be treated as a sale e.g. for events, clubs • Definition and parameters of a contract sale 	New Section <ul style="list-style-type: none"> • Licensing (Scotland) Act 2015 S.147 and S.3 • Alcohol (Minimum Pricing) (Scotland) Act 2012 <ul style="list-style-type: none"> ○ currently 50p per unit
2.3	Have a broad understanding of the main content of the Licensing (Scotland) Act 2005, the Alcohol etc. (Scotland) Act 2010, subsequent relevant legislation and how they apply to the post	2.4	Broad understanding of the Licensing (Scotland) Act 2005, the Alcohol etc. (Scotland) Act 2010, subsequent relevant legislation and how they apply to the personal licence holder	<ul style="list-style-type: none"> • Introduction to and overview of the broad content of alcohol legislation • Overview of how the legislation is relevant and applies to the personal licence holder • The importance of the personal licence holder understanding how the legislation applies to them <p><i>NB: This topic is intended as an introduction to the various aspects of the legislation which will be covered in more detail later in this standard</i></p>	<ul style="list-style-type: none"> • Criminal Justice and Licensing (Scotland) Act 2010 – Part 9 – disabled access and facilities statement (s179), LSO powers (s197) • Alcohol (Minimum Pricing) (Scotland) Act 2012 • Air Weapons and Licensing (Scotland) Act 2015: S.43-48 (fit and proper), S.42 (duration of statement of licensing policy - increased to 5 years aligned with local elections), S.52 (ability to consider spent offences) • <i>Schedule 2 (Local Licensing Forums) is no longer covered in this section</i>

Key Roles

Old Ref	Topic in old SCPLH training standard	New ref	Topic in new SCPLH training standard	Detail in new topic	Changes to content/legal references
2.4	Understand the role of the licensing boards in granting applications, regulating standards in licensing premises and their duties to set out licensing policy	2.5	Understanding the role and purpose of the Licensing Boards in granting applications; regulating standards in licensing premises; duties to set out licensing policy	<ul style="list-style-type: none"> Licensing Board policies, what they are and where they can be found The requirement for the Licensing Board to assess overprovision, what this means and where to find this information How to contribute to Licensing Board policy The requirement to make applications for licences to Licensing Boards The importance of not influencing board members <p><i>NB: Learners should be encouraged to find out about the policy in their area and how this applies to their business</i></p>	<ul style="list-style-type: none"> <i>S.10 is no longer covered in this section</i>
2.5	Understanding the function of Licensing Standards Officers, including their monitoring and advisory role, how this relates to licensing boards and the local authority and the consequences of obstructing an LSO	2.6	Understanding the function of Licensing Standards Officers; their monitoring and advisory role and how this relates to licensing boards and the local authority	<ul style="list-style-type: none"> General functions of Licensing Standards Officers and their responsibilities for providing guidance and information to interested parties (<i>NB: this is not legal advice</i>); ensuring compliance by licence holders; and providing a mediation service for the purpose of avoiding or resolving disputes The importance of developing positive relationships with Licensing Standards Officers The duty of the Licensing Standards Officers to provide information to Licensing Boards about any conduct of holders of, or persons applying for, personal and premises licences in the area, which is inconsistent with the licensing objectives 	<ul style="list-style-type: none"> S.14 General Functions of Licensing Standards Officers (as amended by section 57 of the Air Weapons and Licensing (Scotland) Act 2015)

				<ul style="list-style-type: none"> • How the role of the Licensing Standards Officers relates to licensing boards and the local authority • Licensing Standards Officers powers of entry and inspection; and why you should not obstruct them in the course of their duties 	
2.6	Understand the key roles and powers of other statutory bodies involved in the licensing process	2.7	Understanding of the key roles and powers of other statutory bodies involved in alcohol licensing, including powers of entry, rights to inspection and building relationships	<ul style="list-style-type: none"> • Key roles and powers of the following other statutory bodies: <ul style="list-style-type: none"> - Police - Trading Standards Officers - Environmental Health Officers - Fire Service - HMRC Enforcement Officer - Immigration • What each statutory body inspects and why • The importance of, and methods for developing relationships with other statutory bodies • How to deal with joint visits from statutory bodies and the benefits to the Personal Licence Holder and business in terms of reduced time and number of visits 	<ul style="list-style-type: none"> • Licensing (Scotland) Act 2005: <ul style="list-style-type: none"> ○ Part 7 (control of order) ○ Part 8 (offences) • Trading Standards Scotland • Environmental Health Officers (Food Safety Act 1990 and the Food Hygiene (Scotland) Regulations 2006) • Fire Service (S.21 of the Licensing (Scotland) Act 2005) • HMRC • Immigration Act 2016 (section 26) • <i>Section 50 (186 – hygiene certificates) is no longer covered in this section</i>
2.7	Understanding of make-up and role of Local Licensing Forums				Section removed

Licensing and Operating Conditions (Now known as ‘Licensing and Operational Responsibilities’)

Old Ref	Topic in old SCPLH training standard	New ref	Topic in new SCPLH training standard	Detail in new topic	Changes to content/legal references
2.8	Understand the different types of licence: <ul style="list-style-type: none"> • Premises • Personal • Occasional 	2.10	Understanding the different types of licence: premises, personal and occasional	<ul style="list-style-type: none"> • The purpose of the different types of licence: premises, personal and occasional i.e. what they are, what they permit the holder to do • Who can make applications for the different types of licence • How to apply for an occasional licence • The requirements and conditions of the different types of licence <p><i>NB: How to apply for a Personal Licence is covered in topic 2.16</i></p>	No change
2.9	Understand the difference between a Premises Licence Holder, a Premises Manager and a Personal Licence Holder	2.11	Understanding of the difference between a Premises Licence Holder, a Premises Manager and a Personal Licence Holder	<ul style="list-style-type: none"> • Legal duties and responsibilities of a Premises Licence Holder, a Premises Manager and a Personal Licence Holder • Explanation of a ‘fit and proper person’ • What to do if the Premises Manager leaves, dies, becomes incapable or loses personal licence • Requirements to keep, display and produce premises licence • Requirements to produce a personal licence 	<ul style="list-style-type: none"> • S.71 (Personal Licence) • S.28 (Period of effect of premises licence) • S.54 (dismissal, resignation, death etc. of premises manager) • <i>S.20 and S.75 are no longer covered in this section</i>
2.10	Understand the law relating to licensed hours	2.12	Understanding licensed hours	<ul style="list-style-type: none"> • Licensed hours for on sales and off sales • The importance of restricting the sale of alcohol outside the licensed hours set out in the operating plan • How extensions to licensed hours can be made and general extensions <p><i>NB: Learners should be aware that there are different hours for on and off sales and activities hours</i></p>	No change

2.11	Understanding the relationship of risk assessment and best practice policies to the operating plan	2.9	Understanding the relationship of risk assessment and best practice policies to the operating plan	<ul style="list-style-type: none"> • The importance of assessing potential risks and developing best practice policies • Basic procedure of making a risk assessment and best practice policies as relevant for different types of premises e.g.: <ul style="list-style-type: none"> - age-related sales - age-verification policies - proof of ID policies - promotions - house rules - closing time procedures - dispersal policy - record keeping - internal communication and reporting procedures - plan for managing conflict, disorder or drunkenness, noise control - management of smokers - promotion of low risk guidelines - promotion of drink-driving limits <p><i>NB: Learners should be aware that the above relates to the 5 licensing objectives</i></p>	No change
2.12	Understanding the mandatory and discretionary national and local conditions and the reasons for them	2.13	Understanding of national mandatory conditions and local conditions	<ul style="list-style-type: none"> • The importance of understanding national mandatory and local conditions e.g. may be working within Licensing Law, but breaching local conditions • Where to find information on local conditions • How to ensure compliance with local conditions <p><i>NB: Learners should know about the power of boards to vary conditions applying to premises licences and the right of the premises licence holder to respond to proposals</i></p>	<ul style="list-style-type: none"> • S.27 as amended by Alcohol etc. (Scotland) Act 2010 S.7(2) • Alcohol (minimum Pricing) (Scotland) Act 2012 • <i>S.10 is no longer covered in this section</i>

2.13	Understanding of operating conditions of members' clubs	2.15	Understanding of operating conditions of member's clubs	<ul style="list-style-type: none"> • Special provisions for members clubs • Conditions for operating under occasional licences 	<ul style="list-style-type: none"> • The Licensing (Clubs) (Scotland) Regulations 2007 S.56 (occasional licence)
2.14	Understand the law relating to relevant offences as specified in the Licensing (Scotland) Act 2005 and Criminal Justice and Licensing (Scotland) Act 2010				Section removed <ul style="list-style-type: none"> • Offences relevant to specific topics are now included in the appropriate sections
2.15	Know the application and renewal process for a personal licence	2.16	Knowledge of application and renewal for a personal licence including police powers	<ul style="list-style-type: none"> • How to apply for a personal licence • Lifespan of personal licence and requirements to refresh training and renew licence <p><i>NB: this topic is to prepare the candidate for the application process and is not assessed</i></p>	<ul style="list-style-type: none"> • Personal Licence (Scotland) Regulations 2007/77 • Personal Licence (Training) (Scotland) Regulations 2013/261 • Licensing Qualification (Scotland) Regulations 2007/98
2.16	Know the application process for a premises licence including police powers				Section removed
2.17	Understand the process relating to variation and transfer of premises licence				Section removed <ul style="list-style-type: none"> • <i>Variation to premises licence will be covered in topic 2.8</i>
2.18	Understand the duties of a personal licence holder	2.17	Understanding the duties of a personal licence holder	<ul style="list-style-type: none"> • The importance of, and circumstances under which court must be notified of personal licence • The importance of notifying the Licensing Board of convictions • The legal requirements for training 	No change
2.19	Know the rights of objectors including who can object and the meaning of frivolous and vexatious objections				Section removed

2.20	Understand the relationship between the operating plan and the premises licence, including variations	2.8	Understand the premises licence including the operating plan, layout plan and any variations to those documents	<ul style="list-style-type: none"> • The purpose and contents of a premises licence • The requirements for displaying the 'licence summary' on the premises • The purpose and contents of the operating plan and layout plan and how they relate to each other • Types of variations which can be made to a premises licence • The need to and importance of sharing information contained within the operating plan with staff and management <p><i>NB: Original personal licences for all staff holding personal licences must be kept at the premises</i></p>	<ul style="list-style-type: none"> • S.17 (premises licence) • S.19 (premises manager) • S.24 (applicant's duty to notify licensing boards of convictions) • S.28 (period of effect of premises licence) • S.41 (duty to notify court of premises licence) • S.43 (licence holder's duty to notify Licensing Board of convictions) • S.52 (duty to keep, display and produce premises licence) • S.54 (dismissal, resignation, death. etc of premises manager) • S.72 (application for personal licence) • S.74 (determination of a personal licence application) • S.80 (duty to notify court of personal licence) • S.82 (licence holder's duty to notify licensing board of convictions) • S.87 (licence holder's duty to undertake training) • S.93 (licence holder's duty to produce licence) • Criminal Justice and Licensing (Scotland) Act 2010 Schedule 6 para 6 (2) and 6 (3) • Premises Licence (Scotland) Regulations 2007/452 • Premises Licence (Scotland) Amendment Regulations 2018/49
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		2.14	Understanding alcohol pricing and promotions	<ul style="list-style-type: none"> • How minimum unit pricing affects the sale of alcohol • Duties and responsibilities in relation to alcohol pricing and promotions • Types of legal promotions e.g. dual price lists • Types of irresponsible promotions 	<p>New section</p> <ul style="list-style-type: none"> • Licensing (Scotland) Act 2005 <ul style="list-style-type: none"> ○ S.27 (conditions of premises licence) ○ Schedule 3 (premises licence mandatory conditions) ○ Schedule 4 (occasional licence mandatory conditions) • Alcohol etc (Scotland) Act 2010 <ul style="list-style-type: none"> ○ S.2 (minimum price of packages containing more than one alcoholic product) ○ S.3 (Off-sales: variation of pricing of alcohol drinks) ○ S.4 (Off-sales: restriction on supply of alcoholic drinks free of charge or at a reduced price) ○ S.5 (Off-sales: location of drinks promotions) • Alcohol (Minimum Pricing) (Scotland) Act 2012
		2.18	Understanding of offences related to the premises and personal licence	<ul style="list-style-type: none"> • Types of breaches which can occur and how to prevent them • Fines and penalties associated with offences related to the premises and personal licence 	<p>All new content</p> <ul style="list-style-type: none"> • S.24 (applicant's duty to notify Licensing Board of convictions) • S.40A (connected persons and interested parties – licence holder's duty to notify changes) • S.41 (duty to notify court of premises licence) • S.43 (licence holder's duty to notify Licensing Board of convictions) • S.48 (notification of change of name or address) • S.52 (duty to notify court of personal licence)

					<ul style="list-style-type: none"> • S.75 (applicant’s duty to notify Licensing Board of convictions) • S.76 (issue of licence) • S.80 (duty to notify court of personal licence) • S.82 (licence holder’s duty to notify Licensing Board of convictions) • S.88 (notification of change of name or address) • S.92 (theft, loss etc. of personal licence) • S.93 (licence holder’s duty to produce licence)
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Protecting Children from Harm (Now known as ‘Protecting children and young persons from harm’)

Old Ref	Topic in old SCPLH training standard	New ref	Topic in new SCPLH training standard	Detail in new topic	Changes to content/legal references
2.21	Understand the law relating to the sale, purchase, consumption of alcohol, supervised sales by under 18s	2.19	Understanding of the law relating to sale, purchase, consumption of alcohol, supervised sales by under 18s	<ul style="list-style-type: none"> • Duties and responsibilities with regard to protecting children and young persons from harm • How to apply due diligence 	<ul style="list-style-type: none"> • S.1 (prohibition of unlicensed sale of alcohol)
2.22	Understand the purpose and application of a “proof of age” policy, including the documents that will be accepted as proof of age	2.20	Understanding of the application of ‘proof of age’; how to adhere to business’s age verification policy	<ul style="list-style-type: none"> • Duties and responsibilities with regard to determining someone’s age • The importance of, and how to Challenge 25 • How to determine whether an ID document is genuine • Examples of good practice of age verification policies • How to apply due diligence 	<ul style="list-style-type: none"> • Sale of Alcohol to Children and Young persons (Scotland) Amendment Regulations 2013/199 • Licensing (Amendment) (EU Exit) (Scotland) Regulations 2019/6
2.23	Understand the purpose of test purchasing	2.21	Understanding of test purchasing	<ul style="list-style-type: none"> • Definition and purpose of test purchasing • How test purchasing is applied and the possible outcomes where any illegal sale is made 	No change

		2.22	Understanding offences related to sale, purchase, consumption of alcohol, supervised by under 18s	<ul style="list-style-type: none"> • Types of offences which can occur and how to prevent them • Fines and penalties associated with offences related to sale, purchase, consumption of alcohol, supervised sales by under 18s 	<p>New section</p> <ul style="list-style-type: none"> • S.1 (prohibition of unlicensed sale of alcohol) • S.102 (sale of alcohol to a child or young person) • S.103 (allowing the sale of alcohol to a child or young person) • S.104 (sale of liqueur confectionary to a child) • S.105 (purchase of alcohol by or for a child or young person) • S.106 (consumption of alcohol by a child or young person) <i>NB: exception with a meal when alcohol bought by an adult</i> • S.107 (unsupervised sale of alcohol by a child or young person) <i>NB: note need for a responsible person to be present</i> • S.108 (delivery of alcohol to a child or young person) • S.109 (sending a child or young person to obtain alcohol) • S.110 (duty to display notice)
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Control of Order

Old Ref	Topic in old SCPLH training standard	New ref	Topic in new SCPLH training standard	Detail in new topic	Changes to content/legal references
2.24	Understand the law in relation to drunkenness and disorderly conduct	2.23	The law in relation to drunkenness and disorderly conduct	<ul style="list-style-type: none"> The importance of preventing drunkenness and disorderly conduct in licensed premises Duties and responsibilities in relation to drunkenness and disorderly conduct How to apply due diligence 	No change.
2.25	Understand the law with regard to irresponsible promotions and the potential consequences of involvement in irresponsible drinks promotions				Section removed <ul style="list-style-type: none"> <i>Irresponsible promotions will be covered in topic 2.14</i>
2.26	Understand the law relating to: <ul style="list-style-type: none"> Exclusion orders review of premises licence and sanctions available to the Licensing Board premises licences and closure orders review of personal licences and sanctions available to the Licensing Board 	2.25	Understanding of review of premises licences and sanctions available to the Licensing Board	<ul style="list-style-type: none"> The grounds for the review of a premises licence How the review process works (basic knowledge) Types of sanctions available to the Licensing Board 	No change
		2.26	Understanding of review of personal licences and sanctions available to the Licensing Board	<ul style="list-style-type: none"> The grounds for the review of a personal licence How the review process works (basic knowledge) Types of sanctions available to the Licensing Board 	<ul style="list-style-type: none"> S84A (power of chief constable to report conduct inconsistent with the licensing objectives – inserted by Schedule 6 (16) of the Criminal Justice and Licensing (Scotland) Act 2010
		2.27	Understanding closure orders	<ul style="list-style-type: none"> Who can make a closure order (including emergency closure orders), circumstances under which closure orders can be made and the implications for the premises 	<ul style="list-style-type: none"> Licensing (Closure Orders) (Scotland) Regulations 2007

2.27	Understand the powers of entry and rights to inspection relating to licensing including the police and licensing standards officers				Section removed <ul style="list-style-type: none"> • Powers of entry will be covered in topics 2.6 (LSOs) and 2.7 (police and other statutory bodies)
2.28	Understand the social responsibility levy and how this impacts licence holders				Section removed
		2.24	Knowledge of interactions and interventions from police	<ul style="list-style-type: none"> • Types of support and advice available from police • The importance of seeking advice from police • The difference between an interaction and an intervention 	New section Police Interaction and Intervention <ul style="list-style-type: none"> • Section 8 (8.1, 8.5) Police Scotland Liquor Licensing Standard Operating Procedure v4 • Appendix D
		2.28	Understanding offences related to closure orders	<ul style="list-style-type: none"> • Types of breaches and offences which can occur in relation to a closure order • Fines and penalties associated with offences related to closure orders 	New section Licensing (Scotland) Act 2005 <ul style="list-style-type: none"> • S.97 (closure orders) • S.98 (termination of closure orders)

Training

Old Ref	Topic in old SCPLH training standard	New ref	Topic in new SCPLH training standard	Detail in new topic	Changes to content/legal references
2.29	Understand the legal requirement of the licence holder and staff to undertake training and to hold relevant qualifications, including the requirement to undertake mandatory training every 5 years	2.29	Knowledge of the mandatory legal requirement of the licence holder and staff to undertake training and to hold relevant qualifications	<ul style="list-style-type: none"> The training and qualifications required to be undertaken by the licence holder and staff How staff training and development contributes to due diligence 	<ul style="list-style-type: none"> S.71 (personal licence) S.72 (application for personal licence) S.73 (notification of application to chief constable) S.74 (determination of personal licence application) S.75 (applicant's duty to notify Licensing Board of convictions) S.76 (issue of licence) S.77 (period of effect of personal licence) S.78 (renewal of personal licence) S.79 (notification of determination) Personal Licence (Scotland) Regulations 2007/77 Personal Licence (Training) (Scotland) Regulations 2013/261 Licensing Qualifications (Scotland) Regulations 2007/98
2.30	Know appropriate record keeping procedures	2.30	Understanding of statutory record keeping procedures relevant to the premises	<ul style="list-style-type: none"> The importance of keeping statutory staff training records in relation to mandatory staff training The need for, and recording of continuous staff development Appropriate staff training record keeping procedures <p><i>NB: Learners should be aware of the need to record other training updates and the importance of reviewing risk assessments</i></p>	No change

		2.31	Understanding of offences related to training	<ul style="list-style-type: none"> Types of breaches and offences in relation to training Sanctions for breaches in relation to review and loss of licence 	New section <ul style="list-style-type: none"> Licensing (Scotland) Act 2005 <ul style="list-style-type: none"> Section 1 (prohibition of unlicensed sale of alcohol)
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Associated Law

Old Ref	Topic in old SCPLH training standard	New ref	Topic in new SCPLH training standard	Detail in new topic	Changes to content/legal references
2.31	Understand relevant associated law to licensed premises	2.32	Knowledge of relevant associated law	<ul style="list-style-type: none"> What is licensable activity and the risks involved in relation to relevant associated law i.e. what could put the licence at risk / under what circumstances could a licence be reviewed The roles and responsibilities of the personal licence holder in contributing to complying with relevant associated law Relevant associated law relates to: <ul style="list-style-type: none"> Weights and Measures Act 1985 The Consumer Protection from Unfair Trading Regulations 2008 Private Security Industry Act 2001 Smoking, Health and Social Care (Scotland) Act 2005 Gambling Act 2005 Equality Act 2010 The Music Licence and public music licences for businesses Misuse of Drugs Act 1971 	<ul style="list-style-type: none"> The Music Licence and public music licences for businesses - previously known as <i>Phonographic Performance Limited (PPL)</i> and <i>Performing Right Society (PRS)</i> <p><i>NB: the focus here is on how to comply with the associated law and how failure to comply could impact upon the premises licence</i></p>
		2.33	Knowledge of offences related to relevant associated law	<ul style="list-style-type: none"> Types of breaches and offences related to relevant associated law listed in topic 2.32 The implications of breaches of legislation covered in topic 2.32 	New section

Section 3: Effect of Irresponsible Operation on Society and Health (Now known as ‘The effect of alcohol consumption on customers and your business’)

Alcohol (Now known as ‘Alcohol intoxication’)

Old Ref	Topic in old SCPLH training standard	New ref	Topic in new SCPLH training standard	Detail in new topic	Changes to content/legal references
3.1	Know the minimum price of alcohol per unit				Section removed. <ul style="list-style-type: none"> • <i>Minimum price of alcohol will be covered in topics 2.3, 2.4, 2.13 and 2.14</i>
3.2	Know units of alcohol and strengths of alcoholic drinks	3.1	Knowledge of units of alcohol and strengths of alcoholic drinks	<ul style="list-style-type: none"> • British standard units of alcohol, and where to find information on the units per drink for a range of common drinks • Differences between the ABV of low-alcohol, reduced alcohol and no-alcohol drinks • The importance of providing accurate information to customers on the strength of alcohol in the product • Low risk alcohol guidelines and how to promote them 	<ul style="list-style-type: none"> • Differences between the ABV of low-alcohol, reduced alcohol and no-alcohol drinks • The importance of providing accurate information to customers on the strength of alcohol in the product • Low risk alcohol guidelines and how to promote them
3.3	Understand the physical and psychological effects of alcohol	3.2	Understanding of common signs and symptoms of alcohol intoxication; how to gauge whether people are vulnerable and ensure duty of care is considered	<ul style="list-style-type: none"> • The effects of alcohol on the brain • The general effects on behaviour • Factors to be considered when judging drunkenness • Awareness of changes in drinking habits e.g. ‘pre-loading’ • How to determine the extent of your duty of care (<i>not assessed</i>) • How to gauge whether people are vulnerable and determine what actions to take e.g. vulnerability policy, safe home taxi links, etc. • How licensed premises contribute to protecting the safety of customers through the provision of soft drinks, small glasses, smaller measures (within legal parameters), mocktails, provision of water, food, snacks etc. 	<ul style="list-style-type: none"> • Factors to be considered when judging drunkenness (previously covered in ‘<i>Understand myths about alcohol</i>’ and ‘<i>Understand the difference between blood alcohol level and drunkenness</i>’) • Awareness of changes in drinking habits e.g. pre-loading • How to determine the extent of your duty of care (<i>not assessed</i>) • How to gauge whether people are vulnerable and determine what actions to take e.g. vulnerability police, safe home taxi links etc. • How licensed premises contribute to protecting the safety of customers through the provision of soft drinks, small glasses, smaller measures (within

				<i>NB: Learners should know the benefits of clear policies</i>	legal parameters), mocktails, provision of water, food, snacks etc.
3.4	Know low drinking limits				<i>Sections merged with 3.1 (knowledge of units of alcohol and strengths of alcoholic drinks)</i>
3.5	Understand myths about alcohol				
3.6	Understand the difference between blood alcohol level and drunkenness				
3.7	Know the consequences to the individual, to the business and to society of excessive drinking	3.3	Understanding of consequences of alcohol intoxication	<ul style="list-style-type: none"> • The key consequences of excessive drinking for the individual including: <ul style="list-style-type: none"> - short term dangers - health and social problems • The key consequences of excessive drinking for the business • The key consequences of excessive drinking for society 	No change
3.8	Know common patterns of alcohol consumption and misuse in Scotland				<i>Section merged with 3.2 (knowledge of units of alcohol and strengths of alcoholic drinks)</i>

Illegal Drugs

Old Ref	Topic in old SCPLH training standard	New ref	Topic in new SCPLH training standard	Detail in new topic	Changes to content/legal references
3.9	Know common patterns of drug consumption in licensed premises	3.4	Understanding of common patterns of drug consumption in licensed premises	<ul style="list-style-type: none"> Responsibilities of the Personal Licence Holder in relation to illegal drug activity How to prevent illegal drug use on the premises The fines and penalties if breaches occur Signs to look for to identify illegal drug dealing Key features of illegal drugs prevention policies Types of support available from the police, and the importance of seeking advice from them in relation to preventing or dealing with illegal drug dealing on licensed premises 	Police Scotland Liquor Licensing Standard Operating Procedure Appendix D

Social Responsibility

Old Ref	Topic in old SCPLH training standard	New ref	Topic in new SCPLH training standard	Detail in new topic	Changes to content/legal references
3.10	Understand best practice in setting and maintaining good standards of service and environment	3.5	Best practice in setting and maintaining good standards of service and environment	<ul style="list-style-type: none"> The importance of high and consistent standards throughout a premises The potential for the environment to affect drinking and behaviour The importance of good service practice Responsibilities to staff and customers 	No change
3.11	Know common causes of conflict, how to prevent conflict and how to manage conflict situations	3.6	Understanding of common cause of conflict, how to prevent conflict and manage conflict situations	<ul style="list-style-type: none"> Typical scenarios leading to conflict and how these might be prevented or managed Signs of potential conflict 	<i>NB: Training should include signposting to further conflict management training</i>

3.12	Know security procedures and policies in relation to crime and counter terrorism	3.7	Understanding of security procedures and policies in relation to crime and terrorism	<ul style="list-style-type: none"> • Practical actions the Personal Licence Holder can take in different situations or scenarios including who to contact • Policies and procedures to prevent shoplifting or theft, including staff training, use of CCTV • Training of staff to look out for left packages/luggage etc • Key actions the Personal Licence Holder can take to support the police in the event of a crime on the premises 	<i>NB: If candidates require further information on counter terrorism and crime scene management, signpost to specific training and support e.g. Action Counters Terrorism (ACT) awareness online training</i>
3.13	Understand how to promote recommended low-risk guidelines				Section removed <ul style="list-style-type: none"> • Low-risk guidelines will be covered in topic 3.1

Community Links

Old Ref	Topic in old SCPLH training standard	New ref	Topic in new SCPLH training standard	Detail in new topic	Changes to content/legal references
3.14	Understand the roles and links to local community initiatives				Section removed